

# Help to shape Jisc's latest insights survey, designed for researchers (research students and staff)

## Background

The **digital experience insights surveys** (<https://digitalinsights.jisc.ac.uk>) give universities a unique look at their digital provision through the eyes of students and staff. Jisc has worked with over 100 colleges and universities to develop the survey questions, and has produced influential reports on the national state of play (<https://digitalinsights.jisc.ac.uk/our-service/our-reports/>).

Jisc currently runs three versions of the insights survey service: for taught students, teaching staff and professional services staff. These survey instruments can be used to:

- Gather data on the digital experiences, practices and attitudes of students and staff at your organisation
- Compare and contrast experiences across different organisational roles
- Benchmark these opinions against national data

In the next three months we will be designing a new version of the survey that will capture the experiences and opinions of **higher education research students and staff**. This survey will cover the same four overarching themes as the previous surveys:

- You and your technology
- Technology at your organisation
- Technology in your role (in this case research)
- Developing your digital skills

The new survey will also include questions about the unique issues that affect research practice in the digital age. We are not looking to replicate what others are doing in this space, but to focus specifically on how digital and technological issues impact on the research experience.

We plan to pilot the insights researchers survey with fifteen UK higher education organisations. The surveys will launch in January/February 2020 and run until March 2020.

## Experts' panel

Each survey that we run has a panel of experts who help us to review the findings, shape recommendations, and update the questions year on year. In the pilot phase this panel is uniquely important. We look to experts in each area to ensure that the questions we ask are relevant and actionable.

We are looking to recruit people with an interest in the digital issues facing researchers to join our experts' panel for the pilot. The panel will have exclusive early access to the draft question set, and later to the data from the pilot. You may or may not be planning to run the draft Researcher survey at your organisation.

Involvement will take the form of three webinars, the first of which will be on **Monday 18<sup>th</sup> November at 1:30pm**. This will help to shape question development. Later webinars will focus on feedback to the draft survey, and then discussion of the results.

## How to get involved

If you're interested in joining this pilot then please complete this short online form by Thursday 14<sup>th</sup> November:  
<https://insights2020-researchers.onlinesurveys.ac.uk/dei-expert-researcher>